

# Casualty Claims

However complex or unusual your claim may be, PIB Insurance Brokers are here to support, and guide you through the claims process.

Our dedicated claim team is experienced in handling casualty claims and aims to make the process straightforward from start to finish.

Casualty (employers', public and products liability) claims can arise from numerous sources, including:

- > An employee sustaining injury whilst lifting heavy boxes at work
- > A visitor to your premises slipping on a spillage and sustaining injury
- > Equipment being used dropped whilst working at height causing injury
- > A faulty product supplied causing injury

Once you become aware of an incident which could give rise to a casualty claim, it is important that you notify PIB Insurance Brokers immediately.

The sooner insurers are aware of an incident, the sooner they can start investigating and, if necessary, prepare a defence. You should never admit liability, or make any offers to settle, without instruction from your insurers, as this could prejudice their position.

With experience in dealing with casualty claims from a variety of sectors including contractors, medical suppliers, manufacturing, transportation and retail, the team is on hand to work with you and your insurers to ensure the best possible result.

At PIB Insurance Brokers our claims team can draw on knowledge obtained from a variety of backgrounds in the legal sector, insurance, claims and broking to help deliver a quality claims service.

