

Cyber Insurance Claims

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The first 24 hours of any cyber incident are crucial in protecting your business.

It is important that you act fast in notifying your insurers, particularly as some will expect notification within a specified timeframe.

Once you have identified a possible incident, immediately contact the incident response telephone number within your policy.

As soon as you get in touch, depending upon policy coverage, the appropriate experts will be engaged, including IT forensics, data breach/ legal experts and public relations advisers, to provide guidance and assistance in containing and investigating the incident.

When possible, notify us and an experienced claims handler will be appointed to help you with your claim.

The benefits of reporting the incident quickly include:

- > Quicker intervention from the experts
- > Improved chances of stopping the threat actor from corrupting more data
- > Higher chances of recovering lost data

Cyber claims are very technical in their nature and often there is a great deal of jargon, the appointed claims handler will be able to provide you with some clarity on what is meant and can also guide you through the next steps and what to expect.

