

Park Protect Peace-of-mind business insurance for holiday & residential parks





Protection you deserve

Our team has a wealth of experience in arranging insurance for touring, holiday home and residential parks of all shapes and sizes. You can be sure you're dealing with a company that knows the needs of your business.

Industry expertise

We've spent 15 years building strong relationships in the caravan and holiday park market. So you can be sure Park Protect will give you – the park owner – the protection you deserve.

We provide insurance for more than 200 caravan parks up and down the country. We're members of The National Caravan Council, and also cover many caravan and motorhome dealers. In other words, we really understand the industry. Who better to support your business?

Top insurer

Backed by RSA, one of the UK's leading insurers, you have peace of mind that your park has the right cover in place to allow you to focus on running your business.

We're straight talking

Insurance can be complicated, but we explain it to our clients in a language they understand. We truly are your trusted adviser.

Claims support

If you have to make a claim on your insurance, then our dedicated claims teams will be with you all the way. We know claims can be stressful and time-consuming for claimants, so we'll work with insurers to make the process as straightforward and painless as possible.

Our UK-based team is here to help you every step of the way – as quickly and competently as possible.





Key Benefits

The Park Protect policy has been developed specifically for caravan and holiday parks. This means we can offer a number of additional benefits compared to many standard policies including:

1

Express claims handling
We will aim to settle

property claims up to £5,000 within 24 hours

Stock of show
Holiday Homes &
Residential Units
automatically covered up to
£250,000

2

Park infrastructure

i.e. Underground services, roads, pathways and lighting, up to £100,000 3

Fly tipping

Cover for up to £50,000

Public Liability Cover Automatic £5,000,000 limit for Public Liability cover 6

Damage to units

Includes damage to Holiday Homes & Residential Units when moved

More than insurance

PIB Risk Management, also part of the PIB Group, is on hand to support park operators through managing and meeting their health, safety, and risk management requirements.

All organisations have a legal obligation to manage health and safety, however this becomes more challenging when you are required to ensure the safety of residents, guests and members of the public. PIB RM has a history of working with residential, holiday and leisure parks to help safeguard the health and safety of both staff and guests, and in supporting the businesses in managing their requirements.

Services

Competent Person

- > Having the security of PIB Risk Management being your overall competent person
- > Regular agreed visits providing an ongoing presence on your site
- > Liaison with Health Safety Executive (HSE) and others on your behalf

Competent Person Support Service

We can also provide a support service to your designated competent person, providing the extra layer of security through advice and guidance.

- > Helping you develop and implement risk assessments and safe systems of work
- > Develop your company policies with you so that they reflect the business and its trade hazards
- > Continued improvement audits checking your procedures and systems against practice in the workplace











Bespoke Services include:

- > Health and Safety policy design and review
- Leisure facilities risk assessment and > auditing, including swimming pool audits
- > Development and delivery of safe working policies and procedures
- > Development of onsite vehicle movement procedures and training
- > Accident and Incident management and investigation
- > Helpline (telephone or email) and newsletter for Health and Safety and HR
- > Online health, safety and risk management tools

- > Fire safety Risk Assessments
- Food safety management procedures and auditing, including food hygiene training
- > Development and delivery of site specific training
- > Business Continuity planning
- > Park and site safety inspections
- > E-learning and online learning platform

Save time and aid compliance by accessing our range of pre-built templates and guidance documents designed specifically for your industry, covering areas such as Health and Safety, HR, Business Continuity and Cyber security.



Employee Benefits

PIB Employee Benefits, also part of PIB Group, supports organisations across the spectrum of benefits and reward so that it meets the needs of the organisation and its employees.

PIB Employee Benefits uses benefits as a strategic tool, not only to assist recruitment and retention but also to align employee behaviours so they support your organisation's objectives and culture.

Protection and benefits for employees include pensions, group risk, healthcare and wellbeing.

People are your greatest asset. With a fully personalised approach, all sizes of schemes are catered for to offer a great package to your employees.

Get in touch

For more information please contact: e. david.moffat@pib-insurance.com t. 01422 358 525



parkprotect.co.uk



PIB Insurance Brokers is a trading style of PIB Risk Services Limited which is authorised and regulated by the Financial Conduct Authority, Firm Reference Number 308333, PIB Employee Benefits is a trading style of PIB Employee Benefits Limited which is authorised and regulated by the Financial Conduct Authority, Firm Reference Number 30019, however not all products and services offered are regulated by the FCA, this will be highlighted during the sales process.

PIB Risk Management is a trading style of PIB Risk Management Limited. PIB Risk Services Limited, Company Registration Number 02682789; PIB Employee Benefits Limited, Company Registration Number 07473310. All these companies are registered in England and Wales at registered office: Rossington's Business Park, West Carr Road, Retford, Nottinghamshire, DN22 7SW. PIB Risk Management Ltd are exempt from both FCA authorisation and FOS as they do not carry out regulated activities.

