

Claims Out of Office Hours

ACE

Travel - New

0345 841 0059
claims@acegroup.com

ADMIRAL

Motor - TP claims

0333 220 2056
claim@claimdept.co.uk

AGEAS

Motor - New/existing TP claims

0345 125 6891
0345 168 5504
motorclaims@ageas.co.uk

AIG

High Net Worth Property

pcgclaims@aig.com

Lifeline Plus Assistance

01273 552922
corporateassist@aig.com

Motor - New and existing

0844 477 6544
claimsUK@aig.com

Motor - Third party

01246267239

Travel New

0345 602 9429
claimsuk@aig.com

Travel Existing

0345 602 9429
a&h.claims@aig.com
ukgroupmail@aig.com

Liability

0161 952 8589
claimsuk@aig.com
daniel.parish@aig.com
stuart.roulston@aig.com

AIUA

Claims

0344 346 0411
reception@aiua.co.uk

ALLIANZ

Liability

01483 218731
casualtym@allianz.co.uk

Marine

0330 102 8608
marineclaims@allianz.co.uk

Motor - New

0330 102 1998
claims.start@allianz.co.uk

Motor - Existing

Personal Lines - 0344 893 9545
Brokerability Line - 0345 600 2642 – option 1 (BB references)
MK1 References - 0370 606 4912
customerclaims@allianz.co.uk

ALLIANZ

Motor - Injury Team	01483 218704
Property - New	0344 412 9988 0345 600 2642 (SZ policy numbers) propertyclaims@allianz.co.uk
Property - Existing	0344 412 9988 0345 600 2642 (SZ policy numbers) DA – 01483 218198 propertyclaims@allianz.co.uk
DA – Chris Scullion	01483 218 051 chris.scullion@allianz.co.uk
Legal Expenses	lawphoneclaimforms@allianz.co.uk

ANSVAR

01323 737 541
ansvar.claims@ansvar.co.uk

AXA

Liability	0345 600 2715 liabilitybolton@axa-insurance.co.uk liability.claims@axa-insurance.co.uk
Management Liability	claims@rradar.com
Motor - Liability Resolutions team	0330 159 6215 0845 600 2278
Motor - New	0345 900 4185 cmotornol.ins@axa-insurance.co.uk
Motor - Existing Claims	01440 717024 hmc.ins@axa-insurance.co.uk estimates.ins@axa.co.uk
Motor - Total loss	037 0333 0924
Motor - Engineers for Network Repairers	0345 600 2879
Motor - Windscreen	For Notification - 0345 900 4185 Existing - 01440 717024 glass.ins@axa-insurance.co.uk
Motor - Escalation Point	07775 015152 01204 6115152 katie.walsh@axa-insurance.co.uk 07387 252 905 michelle.sloan@axa-insurance.co.uk 07974 833244 0345 600 2879 sean.walden@axa-insurance.co.uk
Property	0370 850 7134 spclaims.ins@axa-insurance.co.uk
Third Party	AXA Private: 03456080230 AXA – 03300241305 Swift - 01892502782 tpfr@axaclaims.com claims@swiftcover.com

AVIVA

Claims Service Manager – Luke Williams	07393 750463 luke.williams2@aviva.com
Engineering – New and Existing	0161 347 0103 0121 696 7378 0345 030 7752 engineering.claims@aviva.co.uk
Liability - New	Bodily Injury - 0345 300 7586 Property Damage - 0345 301 6042 Legacy - 0345 301 5060 & 0345 301 6049 Incidents which occur in Northern Ireland - 0345 302 8368 liabro@aviva.co.uk
Motor - Existing BI	0345 300 7628
Motor - Existing Corporate	08000 513 477 0800 0159 612
Motor - Existing Fast Trade	0800 0567 909
Motor - Existing Premier Fleet	0800 056 2497
Motor - Injury Claims	0800 096 4470
Motor - Recoveries	0800 068 5499 commercial.recovery@aviva.com
Motor - Trudi Bradford	0800 056 2497
Motor - Windscreens	avivaws@aviva.co.uk
Property - New and Existing	0345 030 7761 team3@aviva.com
Household	0800 6569722 claims4@aviva.com
Travel	0345 030 6983 avivatravelclaims@cegagroup.com

CATS

Enquiries	0844 478 0088 claims@catslimited.co.uk
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CHUBB

Motor - Windscreen	0203 9644992
Travel Claims - New	uk.claims@chubb.com
Travel Claims	01243 621250 0345 841 0059 (UKBB policy numbers) claims@acegroup.com (UKBB policy numbers)
Property	0207 956 5000 propertyclaims@chubb.com

COVEA

Motor - Private Car	0330 024 0653 sterlingclaims@coveainsurance.co.uk
Commercial claims	0330 024 2266 newcommercialclaims@coveainsurance.co.uk
Household	0330 024 2255

CIS/CO-OP**TP Claims**03459998888
gicclaims@cfs.coop**CUNNINGHAM LINDSEY****Property Claims**newcommercialclaims@cl-uk.com**Subsidence**0191 269 0954 & 0191 269 0959
01924 428691
emma.searl@cl-uk.com
pmscentral@cl-uk.com**Giles Smallwood**07834 325 170
giles.smallwood@cl-uk.com**DAC BEACHCROFT****General Enquiries**

0121 698 5061

DIRECT LINE**Motor Claims**0345 246 8471
motorclaims@directline.com**EIG****Property - New and Existing**0345 603 8381
commercialclaims@ecclesiastical.com**Liability**0161 817 6547
casualtyclaims@ecclesiastical.com**ERS****All Claims**0344 800 0848
claims@ers.com**FIX AUTO****Central Hub**

01625 417742

FMG**General Enquiries**0844 243 8888
claims@catslimited.co.uk**GALLAGHER BASSET****Motor**0333 700 8029
uk.carat.ips.t10@gbtpa.com**GROUPAMA****Liability Claims**0370 240 1895
michael.ashford@ageas.co.uk

HASTINGS DIRECT**Motor**0333 321 9800
customerservices@hastingsdirect.com**HAVEN****Motor**info@havenclaims.co.uk**HISCOX**01206 773 776
property.claims@hiscox.com**JUDGE & PRIESTLEY****General Enquiries**

020 8290 0333

LEX AUTOLEASE**General Enquiries**0344 879 6000 (option 2)
laaccidentservices@lexautolease.co.uk**LV****Motor - Third Party Claims**0800 032 1795
motorclaims@lv.com**Motor - Windscreen**

0800 678 1010

MARKEL**All Claims**0345 355 2227
claimsuk@markelintl.com**MS AMLIN****Motor - New**01206 587142
amlinclaims@mfsclaims.co.uk**Motor - Existing**

01245 396221

NATIONWIDE**Central Hub**

01606 562 358

NFU**Third Party Claim Line**01904 683460
01179 060 504
asnftp@rac.co.uk
bristolmotorclaims@nfumutual.co.uk**NIG****Motor - New**0345 300 4644
bham.comclaims@nig-uk.com**Motor - Existing**

0345 300 1847

PIB**Accounts**

01777 869900 (ext 517)
01777 800 940
rebecca.smith@pib-insurance.com

Claims

01777 869900
chris.hewitt@pib-insurance.com

Windscreen

0800 955 0108

PLEXUS LAW**Cordant Liability**

0113 468 1704
07979 181126
gavin.mcclenaghan@plexuslaw.co.uk

QBE**Motor - New**

01245 272 700
newclaim.motor@uk.qbe.com

Motor - Existing

0808 100 1012
motor.claims@uk.qbe.com

Liability Property

0113 290 6600
ukadminnewclaims@uk.qbe.com
qbeukpropertyclaims@uk.qbe.com

QUADRA CLAIMS LOSS ADJUSTERS**General Enquiries**

0161 838 6600
info@quadraclaims.co.uk

RRADAR**Contacts**

01482 296800
claims@rradar.com

RSA**Liability - Public and Products**

0330 1024257
liabilityclaims.manchester@uk.rsagroup.com

Liability - Injury

0161 2353733
promise.injuryclaims@uk.rsagroup.com

TP Claims - Motor

0330 1024253
motability.claims@uk.rsagroup.com

Motor – New and Existing

0330 1024253
promise.motorclaims@uk.rsagroup.com

Property

0330 1024100
promise.propertyclaims@uk.rsagroup.com

PA and Travel

0330 1024093
glasgow.acidentandhealthclaims@uk.rsagroup.com

TESCO BANK**TP Claims**

0345 6787792
motorclaims@tescobank.com

TOUCHSTONE**General Enquiries**

amy.manning@t-u-l.co.uk

TRAVELERS**All claims**

01737 787787

New Claims - reportclaim@travelers.comGeneral - claimcorrespondence@travelers.com**TS Loss Adjusters****General Enquiries**

01604 600 500

ZURICH**Liability Claims**

08003288490

commercialcasualtyclaims@uk.zurich.com**New Liability Claims**glasgowcasualtyclaims@uk.zurich.com**Motor New**

0800 302 9055

motornotifications@uk.zurich.com**Motor Existing Own Damage**

0800 026 1823

0800 026 1824

commercialmotorclaims@uk.zurich.comglasgowcst@uk.zurich.com**Issues with Motor Claims**

020 8212 4201

07875 885609

paul.cox@uk.zurich.com**Motor Third Party**

0800 0261824

punrteam@uk.zurich.com**Motor – New and Existing**

0330 1024253

promise.motorclaims@uk.rsagroup.com**Motor Total Loss**

01800 0288969 (option 1)

Motor Windscreens

0800 998 1305

Property - New

0800 028 0337

farnboroughpropertyclaims@uk.zurich.com**Travel - New**

0113 242 7742

zmflc@uk.zurich.coma&hclaims@uk.zurich.com