

Casualty Claims

However complex or unusual your situation may be, PIB Insurance Brokers are here to support, and guide you through the claims process.

Our dedicated team of claims handlers is experienced in handling casualty claims and aims to make the process straightforward from start to finish.

Casualty (employers', public and products liability) claims can arise from numerous sources, including:

- > An employee sustaining injury whilst lifting heavy boxes at work
- > A visitor to your premises slipping on a spillage and sustaining injury
- > Equipment being used dropped whilst working at height causing injury
- > A faulty product supplied causing injury

Once you become aware of an incident which could give rise to a claim like the examples above, it is important that you notify us immediately.

The sooner we can ensure insurers are aware of an incident, the sooner they can start investigating and, if necessary, prepare a defence. You should never admit that you were at fault for the damage/injury caused, or make any offers to settle, without instruction from your insurers, as this could have implications for policy cover or impact their ability to handle the claim on your behalf.

With experience in dealing with casualty claims from a variety of sectors including contractors, medical suppliers, manufacturing, transportation and retail, the team is on hand to work with you and your insurers to ensure the best possible result.

At PIB Insurance Brokers, our claims team draws on knowledge from a variety of backgrounds in the legal sector, insurance, claims and broking to help deliver a quality claims service.

