

## CLAIMS OUT OF OFFICE CONTACTS DECEMBER 2024

	ACE
Travel - New	0345 841 0059 <a href="mailto:claims@acegroup.com">claims@acegroup.com</a>

	ADMIRAL
Motor – TP claims	0333 220 2056 <a href="mailto:claim@claimdept.co.uk">claim@claimdept.co.uk</a>

	AGEAS
Motor – New/existing TP claims	0345 125 6891 0345 168 5504 <a href="mailto:motorclaims@ageas.co.uk">motorclaims@ageas.co.uk</a>

	AIG
High Net Worth Property	<a href="mailto:pcgclaims@aig.com">pcgclaims@aig.com</a>
Lifeline Plus Assistance	01273 552922 <a href="mailto:corporateassist@aig.com">corporateassist@aig.com</a>
Motor – New and existing	0844 477 6544 <a href="mailto:ClaimsUK@aig.com">ClaimsUK@aig.com</a>
Motor – Third party	01246267239
Travel New	0345 602 9429 <a href="mailto:claimsuk@aig.com">claimsuk@aig.com</a>
Travel Existing	0345 602 9429 <a href="mailto:a&amp;h.claims@aig.com">a&amp;h.claims@aig.com</a> <a href="mailto:ukgroupmail@aig.com">ukgroupmail@aig.com</a>
Liability	0161 952 8589 <a href="mailto:claimsuk@aig.com">claimsuk@aig.com</a> <a href="mailto:Daniel.parish@aig.com">Daniel.parish@aig.com</a> <a href="mailto:Stuart.Roulston@aig.com">Stuart.Roulston@aig.com</a>

	AIUA
Claims	0344 346 0411 <a href="mailto:reception@aiua.co.uk">reception@aiua.co.uk</a>

	ALLIANZ
Liability	01483 218731 <a href="mailto:Casualty@allianz.co.uk">Casualty@allianz.co.uk</a>
Marine	0330 102 8608 <a href="mailto:marineclaims@allianz.co.uk">marineclaims@allianz.co.uk</a>
Motor - New	0345 600 0676 - best 0370 606 4912 Out of hours: 0330 102 1998 <a href="mailto:claims.start@allianz.co.uk">claims.start@allianz.co.uk</a>
Motor - Existing	0344 893 9545 – personal lines Brokerability Line: 0345 600 2642 – option 1 (BB References) 0370 606 4912 – MK1 References

	<a href="mailto:customerclaims@allianz.co.uk">customerclaims@allianz.co.uk</a>
Motor - Injury Team	01483 218704
Property - New	0344 412 9988 <a href="mailto:propertyclaims@allianz.co.uk">propertyclaims@allianz.co.uk</a> 0345 600 2642 – SZ policy numbers
Property - Existing	0344 412 9988 <a href="mailto:propertyclaims@allianz.co.uk">propertyclaims@allianz.co.uk</a> 0345 600 2642 – SZ policy numbers DA – 01483 218198
DA – Chris Scullion	<a href="mailto:Chris.Scullion@allianz.co.uk">Chris.Scullion@allianz.co.uk</a> 01483 218 051
Legal expenses	<a href="mailto:lawphoneclaimforms@allianz.co.uk">lawphoneclaimforms@allianz.co.uk</a>

	ANSVAR
	01323 737 541 <a href="mailto:ansvar.claims@ansvar.co.uk">ansvar.claims@ansvar.co.uk</a>

	AXA
Liability	<a href="mailto:liabilitybolton@axa-insurance.co.uk">liabilitybolton@axa-insurance.co.uk</a> 0345 600 2715 <a href="mailto:liability.claims@axa-insurance.co.uk">liability.claims@axa-insurance.co.uk</a>
Management Liability	<a href="mailto:claims@rradar.com">claims@rradar.com</a>
Motor – Liability Resolutions team	0330 159 6215 0845 600 2278
Motor - new	0345 900 4185 <a href="mailto:cmotornol.ins@axa-insurance.co.uk">cmotornol.ins@axa-insurance.co.uk</a>
Motor – existing claims	01440 717024 <a href="mailto:hmc.ins@axa-insurance.co.uk">hmc.ins@axa-insurance.co.uk</a> <a href="mailto:estimates.ins@axa.co.uk">estimates.ins@axa.co.uk</a>
Motor – Total loss	037 0333 0924
Motor – Engineers for Network Repairers	0345 600 2879
Motor – Windscreen	0345 900 4185 – for notification 01440 717024 - existing <a href="mailto:Glass.ins@axa-insurance.co.uk">Glass.ins@axa-insurance.co.uk</a>
Motor – Escalation point	<a href="mailto:Katie.walsh@axa-insurance.co.uk">Katie.walsh@axa-insurance.co.uk</a> 07775 015152 01204 6115152  Michelle Sloan – 07387 252 905 <a href="mailto:Michelle.sloan@axa-insurance.co.uk">Michelle.sloan@axa-insurance.co.uk</a>  Sean Walkden – 07974 833244 <a href="mailto:Sean.walden@axa-insurance.co.uk">Sean.walden@axa-insurance.co.uk</a>
Property	0370 850 7134 <a href="mailto:Spclaims.ins@axa-insurance.co.uk">Spclaims.ins@axa-insurance.co.uk</a>
Third Party	AXA Private: 03456080230 AXA – 03300241305 Swift - 01892502782

	<a href="mailto:tpfr@axaclaims.com">tpfr@axaclaims.com</a> <a href="mailto:claims@swiftcover.com">claims@swiftcover.com</a>
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	AVIVA
Claims Service Manager – Luke Williams	07393 750463 <a href="mailto:Luke.williams2@aviva.com">Luke.williams2@aviva.com</a>
Engineering – New and Existing	0161 347 0103 0121 696 7378 0345 030 7752 <a href="mailto:engineering.claims@aviva.co.uk">engineering.claims@aviva.co.uk</a>
Liability - New	0345 300 7586 – Bodily Injury 0345 301 6042 – Property Damage 0345 301 5060 & 0345 301 6049 – Legacy 0345 302 8368 – Incidents which occurred in Northern Ireland <a href="mailto:liabro@aviva.co.uk">liabro@aviva.co.uk</a>
Motor – Existing BI	0345 300 7628
Motor – Existing Corporate	08000 513 477 0800 0159 612
Motor – Existing Fast Trade	0800 0567 909
Motor – Existing Premier Fleet	0800 056 2497
Motor – Injury Claims	0800 096 4470
Motor - Recoveries	0800 068 5499 <a href="mailto:commercial.recovery@aviva.com">commercial.recovery@aviva.com</a>
Motor – Trudi Bradford	0800 056 2497
Motor - Windscreens	<a href="mailto:avivaws@aviva.co.uk">avivaws@aviva.co.uk</a>
Property – New and Existing	0345 030 7761 <a href="mailto:team3@aviva.com">team3@aviva.com</a>
Household	0800 6569722 <a href="mailto:claims4@aviva.com">claims4@aviva.com</a>
Travel	0345 030 6983 <a href="mailto:AvivaTravelClaims@cegagroup.com">AvivaTravelClaims@cegagroup.com</a>

	CATS
Enquiries	0844 478 0088 <a href="mailto:claims@catslimited.co.uk">claims@catslimited.co.uk</a>

	CHUBB
Motor - Windscreen	0203 9644992
Travel claims - new	<a href="mailto:uk.claims@chubb.com">uk.claims@chubb.com</a>
Travel claims	01243 621250
Travel claims with policy number starting UKBB	0345 841 0059 <a href="mailto:claims@acegroup.com">claims@acegroup.com</a>
Property	0207 956 5000 <a href="mailto:propertyclaims@chubb.com">propertyclaims@chubb.com</a>

	COVEA
Motor – Private Car	0330 024 0653

	<a href="mailto:sterlingclaims@coveainsurance.co.uk">sterlingclaims@coveainsurance.co.uk</a>
Commercial claims	0330 024 2266 <a href="mailto:newcommercialclaims@coveainsurance.co.uk">newcommercialclaims@coveainsurance.co.uk</a>
Household	0330 024 2255 <a href="mailto:householdclaims@coveainsurance.co.uk">householdclaims@coveainsurance.co.uk</a>

	CIS/CO-OP
TP Claims	03459998888 <a href="mailto:giclaims@cfs.coop">giclaims@cfs.coop</a>

	CUNNINGHAM LINDSEY
Property claims	<a href="mailto:newcommercialclaims@cl-uk.com">newcommercialclaims@cl-uk.com</a>
Subsidence	0191 269 0954/0191 269 0959 01924 428691 <a href="mailto:emma.searl@cl-uk.com">emma.searl@cl-uk.com</a> <a href="mailto:pmscentral@cl-uk.com">pmscentral@cl-uk.com</a>
Giles Smallwood	07834 325 170 <a href="mailto:giles.smallwood@cl-uk.com">giles.smallwood@cl-uk.com</a>

	DAC BEACHCROFT
General Enquiries	0121 698 5061

	DIRECT LINE
Motor claims	0345 246 8471 <a href="mailto:motorclaims@directline.com">motorclaims@directline.com</a>

	EIG
Property – New and Existing	0345 603 8381 <a href="mailto:commercialclaims@ecclesiastical.com">commercialclaims@ecclesiastical.com</a>
Liability	<a href="mailto:casualtyclaims@ecclesiastical.com">casualtyclaims@ecclesiastical.com</a> 0161 817 6547

	ERS
All claims	0344 800 0848 <a href="mailto:claims@ers.com">claims@ers.com</a>

	Fix Auto
Central Hub	01625 417742

	FMG
General Enquiries	0844 243 8888 <a href="mailto:claims@catslimited.co.uk">claims@catslimited.co.uk</a>

	Gallagher Basset
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Motor	0333 700 8029 <a href="mailto:UK.CARAT.IPS.T10@gbtpa.com">UK.CARAT.IPS.T10@gbtpa.com</a>
	Groupama
Liability claims	0370 240 1895 <a href="mailto:michael.ashford@ageas.co.uk">michael.ashford@ageas.co.uk</a>
	Hastings Direct
Motor	0333 321 9800 <a href="mailto:customerservices@hastingsdirect.com">customerservices@hastingsdirect.com</a>
	Haven
Motor	<a href="mailto:info@havenclaims.co.uk">info@havenclaims.co.uk</a>
	HISCOX
	01206 773 776 <a href="mailto:property.claims@hiscox.com">property.claims@hiscox.com</a>
	JUDGE & PRIESTLEY
General Enquiries	020 8290 0333
	LEX AUTOLEASE
General Enquiries	0344 879 6000 – Option 2 <a href="mailto:laaccidentservices@lexautolease.co.uk">laaccidentservices@lexautolease.co.uk</a>
	LV
Motor – Third party claims	0800 032 1795 <a href="mailto:motorclaims@lv.com">motorclaims@lv.com</a>
Motor - Windscreen	0800 678 1010
	MARKEL
All claims	0345 355 2227 <a href="mailto:claimsuk@markelintl.com">claimsuk@markelintl.com</a>
	MS AMLIN
Motor - New	01206 587142 <a href="mailto:amlinclaims@mfsclaims.co.uk">amlinclaims@mfsclaims.co.uk</a>
Motor - Existing	01245 396221
	Nationwide
Central hub	01606 562 358

	NFU
Third party claim line	01904 683460 01179 060 504 <a href="mailto:asnftp@rac.co.uk">asnftp@rac.co.uk</a> <a href="mailto:bristolmotorclaims@nfumutual.co.uk">bristolmotorclaims@nfumutual.co.uk</a>

	NIG
Motor – New	0345 300 4644 <a href="mailto:bham.comclaims@nig-uk.com">bham.comclaims@nig-uk.com</a>
Motor - Existing	0345 300 1847

	PIB
Accounts	01777 800 940 <a href="mailto:Rebecca.Smith@pib-insurance.com">Rebecca.Smith@pib-insurance.com</a> 01777 869900 ext 517
Claims	Chris Hewitt ( <a href="mailto:chrishewitt@cookeandmason.com">chrishewitt@cookeandmason.com</a> ) 01777 869900  Windscreen – National Windscreen: <b>0800 955 0108</b>

	Plexus Law
Cordant Liability	0113 468 1704 <a href="mailto:Gavin.McClenaghan@plexuslaw.co.uk">Gavin.McClenaghan@plexuslaw.co.uk</a> 07979 181126

	QBE
Motor - New	01245 272 700 <a href="mailto:newclaim.motor@uk.qbe.com">newclaim.motor@uk.qbe.com</a>
Motor - Existing	0808 100 1012 <a href="mailto:motor.claims@uk.qbe.com">motor.claims@uk.qbe.com</a>
Liability	0113 290 6600 <a href="mailto:ukadminnewclaims@uk.qbe.com">ukadminnewclaims@uk.qbe.com</a>
Property	<a href="mailto:QBEUKPropertyClaims@uk.qbe.com">QBEUKPropertyClaims@uk.qbe.com</a>

	QUADRA CLAIMS LOSS ADJUSTERS
General enquiries	0161 838 6600 <a href="mailto:info@quadraclaims.co.uk">info@quadraclaims.co.uk</a>

	RRadar
Contacts	01482 296800 <a href="mailto:claims@rradar.com">claims@rradar.com</a>

	RSA
Liability – Public and products	0330 1024257 <a href="mailto:Liabilityclaims.manchester@uk.rsagroup.com">Liabilityclaims.manchester@uk.rsagroup.com</a>
Liability - Injury	0161 2353733 <a href="mailto:Promise.injuryclaims@uk.rsagroup.com">Promise.injuryclaims@uk.rsagroup.com</a>
TP claims - motor	0330 1024253 <a href="mailto:motability.claims@uk.rsagroup.com">motability.claims@uk.rsagroup.com</a>
Motor – new and existing	0330 1024253 <a href="mailto:Promise.motorclaims@uk.rsagroup.com">Promise.motorclaims@uk.rsagroup.com</a>
Property	0330 1024100 <a href="mailto:Promise.propertyclaims@uk.rsagroup.com">Promise.propertyclaims@uk.rsagroup.com</a>
PA and travel	0330 1024093 <a href="mailto:Glasgow.acidentandhealthclaims@uk.rsagroup.com">Glasgow.acidentandhealthclaims@uk.rsagroup.com</a>

	TESCO BANK
TP Claims	0345 6787792 <a href="mailto:motorclaims@tescobank.com">motorclaims@tescobank.com</a>

	TOUCHSTONE
General Enquiries	<a href="mailto:amy.manning@t-u-l.co.uk">amy.manning@t-u-l.co.uk</a>

	Travelers
All claims	01737 787787  For new claims please can you use - <a href="mailto:reportclaim@travelers.com">reportclaim@travelers.com</a>  For general correspondence please use - <a href="mailto:claimcorrespondence@travelers.com">claimcorrespondence@travelers.com</a> .

	TS Loss Adjusters
General Enquiries	01604 600 500

	ZURICH
Liability claims (NB – new liability claims to Glasgow)	08003288490 <a href="mailto:commercialcasualtyclaims@uk.zurich.com">commercialcasualtyclaims@uk.zurich.com</a> <a href="mailto:glasgowcasualtyclaims@uk.zurich.com">glasgowcasualtyclaims@uk.zurich.com</a>
Motor New	0800 302 9055 <a href="mailto:motornotifications@uk.zurich.com">motornotifications@uk.zurich.com</a>
Motor Existing Own Damage	0800 026 1823 0800 026 1824 <a href="mailto:commercialmotorclaims@uk.zurich.com">commercialmotorclaims@uk.zurich.com</a> <a href="mailto:glasgowcst@uk.zurich.com">glasgowcst@uk.zurich.com</a>
Issues with motor claims	Paul Cox 020 8212 4201 07875 885609 <a href="mailto:Paul.cox@uk.zurich.com">Paul.cox@uk.zurich.com</a>

Motor Third Party	0800 0261824 <a href="mailto:punrteam@uk.zurich.com">punrteam@uk.zurich.com</a>
Motor Total Loss	01800 0288969 – Option 1
Motor Windscreens	0800 998 1305
Property - New	0800 028 0337 <a href="mailto:farnboroughpropertyclaims@uk.zurich.com">farnboroughpropertyclaims@uk.zurich.com</a>
Travel - New	0113 242 7742 <a href="mailto:zmflc@uk.zurich.com">zmflc@uk.zurich.com</a> <a href="mailto:a&amp;hclaims@uk.zurich.com">a&amp;hclaims@uk.zurich.com</a>